



**WARRANTY ACTIVATION  
& ACKNOWLEDGEMENT  
FORMS**

## WARRANTY ACTIVATION RETURN FORM



**TO INITIATE YOUR WARRANTY PLEASE COMPLETE THIS FORM AND  
RETURN WITHIN 30 DAYS**

*It is recommended that you keep a copy of this activation form for your own records.*

I, the home owner have read and understood the information contained in the Granitgard Warranty and Granitgard Acknowledgement and wish to activate my Granitgard Warranty:

**Date:** .....

**WARRANTY CERTIFICATE #** (found on your certificate of treatment): .....

**Name (Home Owner):** .....

**Address where System is installed:** .....

.....

**Postal Address if different to above:** .....

.....

**Phone:** (.....).....

**Email:** .....

**Signed by the Home Owner/s:** .....

**Signed by the Home Owner/s:** .....

**\*\* Warranty Activation Form, Granitgard Acknowledgement and photocopy of the Certificate of Installation must be sent to  
PO Box 1537, Oxenford QLD 4210 in order to activate the Granitgard Warranty \*\***

**GRANITGARD ACKNOWLEDGEMENT**

**THE GRANITGARD TERMITE MANAGEMENT SYSTEM**

Granitgard is a Chemical Free Physical Termite Management System providing a safe, cost effective and reliable Termite Management System to deter the concealed entry of Subterranean Termites. Natural crushed and screened Australian granite and PVC strip shielding is installed into the brick cavity around the perimeter of new buildings, the area most prone to attack by subterranean termites. The Granitgard particle Termite Management System works by being too dense and hard for termites to push or chew their way through. This forces any termite activity into the open where it can be visually detected. It is therefore essential that a 75 mm "inspection zone" clear of obstructions be maintained around the bottom outside edge of the building and a visual termite inspection be carried out by a licensed Granitgard Operator at least once a year.

**WARRANTY**

Granitgard Physical Termite Management Systems come with an Installers Warranty from the date of installation on all installation works (for terms and conditions please check with your installing company). Granitgard Marketing Pty Ltd also warrants that for the life expectancy of the building (50 Years) the Granitgard Physical Termite Management System will remain free from subterranean termite penetration that is a result of defective Granitgard Product. Any subterranean termite damage to the building that is a result of defective Granitgard product will be made good by Granitgard Marketing Pty Ltd. The Warranty issued is subject to annual inspections by an authorised Granitgard Pest Controller (as recommended by the Australian Standard) and other warranty conditions. The installer will not provide a warranty to a building inspected by another party. Full details of the Granitgard Warranty can be found on the back of the Granitgard Treatment Certificate. **You must complete and return this form along with a copy of the warranty activation form to Granitgard Marketing Pty Ltd Head Office, PO Box 1537 Oxenford QLD 4210 in order to activate your warranty.**

**HOW TO MAINTAIN YOUR WARRANTY**

**Annual Inspections:** Have your property inspected at least once per year by a licensed Granitgard Operator. Make sure you keep documentation of all inspections. These annual inspections are a condition of your Warranty and in compliance with the Australian Standard for Termite Protection (AS3660).

**Inspection Zone:** It is important that 75 mm "Inspection Zone" clear of obstructions be maintained around the bottom outside edge of the building. Storing timber, refuse or other materials against the edge of your house can conceal termite activity and entry over the Termite Management System. Landscaping should not impact on this 75mm Inspection Zone. Please advise the installer immediately of any obstructions as it may void your termite protection warranty.

**Extensions or Alterations:** Ensure any additions that join onto your home (including verandas, timber decks, awnings, pergolas etc.) are designed so they prevent concealed termite entry. This can easily be achieved by allowing a minimum of 25 mm gap between the structure and the external wall of your home. Always use treated timbers. Extensions to the existing building will require Termite Protection. Please contact your Granitgard installer for advice in all cases. Not maintaining a complete Termite Management System in additions or alterations will void your warranty with your Granitgard Installer.

**General Maintenance:** Do not store timber, refuse, firewood or similar materials close to the building. Do not plant trees that will grow to three metres within three metres of the building. Do not use untreated timber/woodchips in garden beds or retaining walls. Ensure drainage is adequate around your building. Regularly inspect the perimeter of the building for signs of termites bridging the Management System. Contact your Granitgard Operator immediately if you have any questions.

***"REMEMBER: Prevention is better than the cure"***

I /we acknowledge that a full GRANITGARD System is to be installed as the permanent termite management system in our new home.

I/we acknowledge that we have read and understand the above Acknowledgement and understand that annual inspections are required to be carried out a minimum of every 12 months by a licensed Granitgard Operator.

I/we acknowledge that we will read the Homeowner's Termite Information Kit and Warranty Conditions to be handed over on settlement.

I/we acknowledge that the warranty offered under this contract begins from the date of installation and is in accordance with the standard Granitgard Warranty Conditions.

**PROPERTY ADDRESS:** \_\_\_\_\_

**Owner/s Name:** \_\_\_\_\_

**Builders Name:** \_\_\_\_\_

**Owner/s Signature:** \_\_\_\_\_

**Builders Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Date:** \_\_\_\_\_